

Compound Re-Mill

Important Customer Information

Upon receipt of your compound, we will verify the weight and check the condition of the compound before we progress any further. This will involve a basic rheology test to check the compound is suitable before we undertake any work. We will contact you to verify the weight and inform you of the rheology results.

If the compound is deemed suitable, and when we have your agreement to proceed, we will schedule the re-mill into production. The weight you will receive back will be less than the weight we book in because during the re-mill process we lose a small percentage of material in the edges of the mill. This loss is minimal, but we need to make sure you are aware.

We test suitability prior to re-mill and use our usual manufacturing due care and attention but as this compound has left our premises and been returned, we can accept no responsibility, or liability for loss relating to any problems within the compound, occurring from the re-mill.

We will also agree charges, if applicable, in advance of commencing any work. You should also be aware that our standard carriage charges will apply to return the compound to you. We can give you an indication of this but will not know for certain until your compound is boxed and ready for despatch.

By sending a Purchase Order, you are agreeing that you have read and understood the above information and are happy to accept the minimal risk that a re-mill presents.